Quinten Barefoot

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Summary

I am a software developer with two years of experience, eager to contribute my expertise to a technical position. I excel at analyzing data, collaborative problem-solving, independently tackling complex challenges, and learning new tech stacks. My track record includes building applications, websites, and APIs, showcasing my ability to deliver innovative solutions.

Experience

WalkMe, Raleigh, NC - Technical Support Engineer

September 2022 - July 2023

- Utilized HTML, jQuery, CSS, and browser dev tools to troubleshoot and resolve tickets ahead of SLA time
- Created user-friendly WalkMe guides, instructions, and how-tos to achieve customer resolution
- Tested solutions and shared documentation to enable an average of 10 users each day

Momentum, Durham, NC - Full Stack Engineer

May 2021 - September 2021

- Wrote code to deploy applications with an emphasis on back-end development and database management
- Completed individual and team-based projects while learning modern tools, languages, and best practices
- Maintained up-to-date software versions and documentation by clearly commenting in project code bases

Greene Resources/Labcorp, Durham, NC - Laboratory Technician

August 2020 - November 2020

- Analyzed lab specimens with guaranteed results for routine sampling and testing in 1-2 business days
- Tracked incoming and sent outgoing lab shipments to ensure testing occurred within 24 hours
- Maintained meticulous quality control by adhering to Labcorp SOP for the duration of 10-hour shifts

Education & Certifications

- Full Stack Engineering Immersive Course, Computer Software Engineering - Momentum
- Google Data Analytics Professional Certificate - Google
- WalkMe Solution Certification I - WalkMe™

Skills

HTML, Cascading Style Sheets (CSS), JavaScript, Python, Django, REST Frameworks, API Development, SQL, jQuery, Netlify, Heroku, Data Analytics, GitHub, Microsoft Excel, Tableau, Google Sheets, BigQuery